

Your Order Details	
Customer Name:	Order Number:
Shipping Address:	



Refund or Exchange (circle)

Exchange - Please state which product you would like to have in replacement, please note we can only exchange products of the same value as the previous product	
Refund - Please provide a reason for refund	

Returns Note

Need to return something? Just fill in this form and send back to u with the item/s (in their original unused condition). Please follow the steps below:

1. Fill name, order number & shipping address
2. Circle whether it is an exchange or refund
3. For exchanges, please state what replacement you would like.
4. For refunds, please state reason for returning.
5. Cut out the label opposite and attach to you parcel. Please note this is not a pre paid label and you must pay for postage.



Postage
Required

The Crafty Cow
36 The Green
Castle Bromwich
Birmingham
B36 9AL